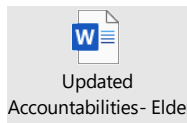


Elder Abuse Prevention Network

20 August 2022 to 19 August 2023 Final Report Template

1. Purpose

The *20 August 2022 to 19 August 2023 Final Report Template* is to be completed by Elder Abuse Prevention Network lead agencies, reporting against the Network's submitted list of activities aligned to the *Elder Abuse Prevention Networks – Accountabilities for 20 August 2022 – 19 August 2023* (Accountabilities). The Accountabilities include the long-term goal, purpose, deliverables and outcomes for the Network. The completion of the Final Report is a deliverable required of all Networks.



Please submit the completed Final Report by email to the Elder Abuse Reform team inbox at elder.abuse@dhhs.vic.gov.au by **1 September 2023**.

2. Elder Abuse Prevention Network details

Lead agency:	Ballarat Community Health
Name of network:	Central Highlands Elder Abuse Prevention Network
Report completed by:	Name: Kate Diamond-Keith Position in agency: Elder Abuse Prevention Project Coordinator
Report endorsed by (executive preferred):	Name: Louise Feery Position in agency: Manager Healthy Communities
Reporting period:	20 August 2022 to 19 August 2023

3. Reporting and assessment against list of Network activities 20 August 2022 – 19 August 2023

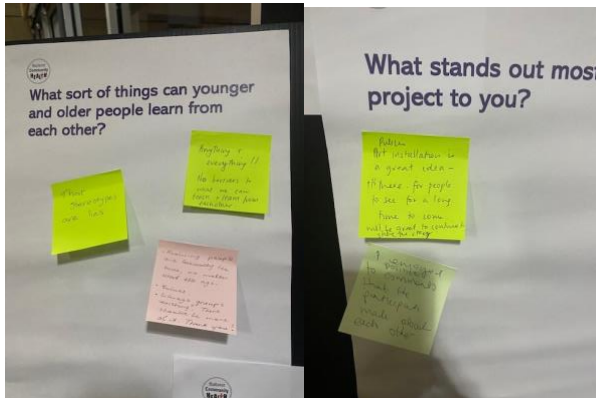
Important instructions:

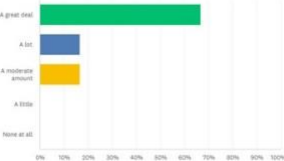
- Please bold and label each attachment for easy reference (that is, Attachment 1a, 1b, 2a, 2b)
- Provide succinct outlines when reporting (further detail can be provided in an attachment if needed).

Goal:	Prevent elder abuse from happening in the first place				
Purpose:	To build community and government capacity to prevent elder abuse, using a primary prevention approach				
Activity	Target reach and audience	Report on the activity	Actual reach and audience	Outcome/s & KPI/s	Achievement of outcomes
<i>Copy and paste activities from list of activities provided to DFFH for 20 August 2022 – 19 August 2023 into separate rows</i>	<i>If applicable include number of people targeted and target audience</i>	<i>Provide a <u>short outline</u> reporting on the delivered activity covering:</i> - What was delivered, when, where, how and any comments. - If delivered differently to intended outline how it was adapted and why. <i>If activity was not delivered, explain why.</i> Attach evidence of activity occurring (that is, photos and copies of resources developed or links to these items)	<i>If applicable include number of people reached and the audience.</i>	Insert the activity's corresponding outcome/s and KPI/s as per list of activities provided to DFFH for 20 August 2022 - 19 August 2023.	<i>Provide a <u>succinct outline</u> reporting on the achievement of relevant outcome KPI/s</i> Attach evidence of outcome achieved (that is for example a summary of survey results, which can include further detail)
Continue to implement the BCH Elder Abuse Prevention Communications Campaign. Promote the 'Every Age Counts' campaign during Seniors Week 2022 and	General Community	A social media post completed for Ageism Awareness Day 7th October. Periodically the Elder Abuse Prevention social media tiles have been posted on BCH Social Media throughout the last 12 months.	14 reactions, 3 comments and 2 shares	1: Increased community understanding of what constitutes elder abuse KPI 1.1: Proportion of engaged community members demonstrating	The social media campaigns have resulted in increased community awareness of elder abuse. 

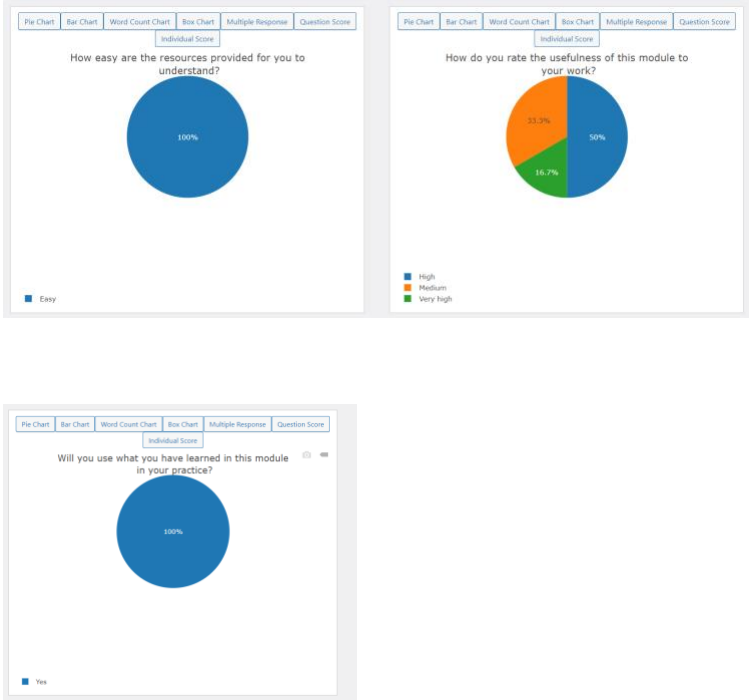
<i>for Ageism Awareness day 7th October 2022.</i>				<i>an increased understanding of what constitutes elder abuse.</i>	
<i>Deliver presentations to community groups and clubs about elder abuse prevention and planning.</i>	<i>3-4 Groups</i>	<i>The CHEAPN has supported SRV to deliver two community presentations targeting community groups. Groups attending included U3A, Ballarat East Neighbourhood House Volunteers and Senior Citizens Club.</i>	<i>2 sessions delivered. 8 attendees.</i>	<i>1: Increased community understanding of what constitutes elder abuse KPI 1.1: Proportion of engaged community members demonstrating an increased understanding of what constitutes elder abuse</i>	<i>Participants reported an increased understanding about elder abuse and where to seek support.</i>
<i>Deliver an art project focussed on engagement between older people and younger people in the community and display the art work produced for World Elder</i>	<i>5-6 participants EAPN members to event.</i>	<i>A public Art work was completed and installed at the Ballarat Skate Park. This art work was developed through a series of art workshops with 6 participants who were older people and young people. 3 older people and 3 young people participated in the workshop. Through a series of workshops, the participants learnt from each and developed skills and knowledge whilst also sharing stories about their</i>	<i>Social media post of video: 574 views, 2 comments and 26 reactions 81 website views.</i>	<i>2: Strengthened engagement with the community to prevent elder abuse KPI 2.1: Demonstrated evidence of activity to prevent elder</i>	<i>Please watch this video developed about this art project including interviews with the artists which demonstrates the outcomes. https://www.youtube.com/watch?v=FD-TT4GVquM This video was shared on social media on World Elder Abuse Awareness Day. The event attendees reported in their feedback that at this event they learnt about the importance of challenging stereotypes, that there are no barriers to older people and younger people learning from each other.</i>

Abuse Awareness day – 2023.		<i>lives. Together they installed the art work at the Ballarat Skate Park. On June 15th Elder Abuse Awareness Day an event was held to launch the art work. At this event the Mayor of the City of Ballarat launched the artwork and the BCH Arts and Wellbeing Coordinator and Elder Abuse Prevention Project Coordinator all spoke about positive ageing and elder abuse prevention. 40 people attended the event including family and friends of the artists and members of the Elder Abuse Prevention network.</i>	<i>40 people attended the event.</i> <i>6 people participated in the art workshops, 3 older people, 3 young people.</i>	<i>abuse and rationale for engagement with organisations and communities</i>	<i>When asked what this project meant to them, the event attendees said how important art was to challenging stereotypes and that the location of the art work at the Skate Park was a great place to challenge these ideas. They also said they enjoyed the positive comments in the video that the artists made about each other and that this showed learning, development and inclusion.</i> <i>The artist participants in their feedback said:</i> <i>100% of participants said this was a positive experience.</i> <i>Quote from participant “It was great being able to participate in an art project interacting with younger people and hearing their thoughts.”</i> <i>Exert from field notes from facilitator:</i> <i>“Questions used in the sessions naturally led to participants sharing more details about their lives, deepening the relationships within the group, and realising that despite the generational difference they all had things in common. Through this process the participants developed a sense of respect for one another. While it is impossible to tell if this respect will be carried out into the broader community, the experience has provided participants with a different lens through which to view people from other generations.</i> <i>At the end of the last session, all the participants express sadness that the project was ending and noted what a unique experience it had been. As an observer, I believe that the sadness felt was not about the artwork, but rather about the relationships that had formed during the process. It’s hard to imagine any other situation where these participants would have met and worked alongside each other but is equally hard to ignore the mutual benefit that it brought to everyone involved. There are few intergenerational activities that bring together people of these age groups, as most intergenerational relationships are between families (grandparents and young grandchildren). The richness of these relationships, of being able to work alongside each other and</i>
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					<i>proudly contribute something to the community, is perhaps what is needed to truly shift cultural attitudes around ageism."</i> <i>Article in The Courier</i> https://www.thecourier.com.au/story/8239577/skaters-and-seniors-a-seemingly-unlikely-collab-with-a-gnarly-artistic-result/?cs=13314 
<i>Continue to engage with Family Violence Services to raise awareness of how to respond to elder abuse and resources and supports available.</i>	<i>2-3 services</i>	<i>Family violence services are attending Communities of Practice and have attended responding to elder abuse training. The Project Coordinator has met with Central Highlands Integrated Family Violence Committee (CHIFVC) to discuss needs of Family Violence services. The Project Coordinator has delivered a presentation to new Family Violence workers in Ballarat at a CHIFVC induction day and also to a mutual mentoring group of family violence workers.</i>	<i>4 elder abuse response client consultations.</i> <i>6 Family Violence Services are members of the network.</i> <i>28 staff are on the Community of</i>	<i>2: Strengthened engagement with the community to prevent elder abuse</i> <i>KPI 2.1: Demonstrated evidence of activity to prevent elder abuse and rationale for</i>	<i>There is increasing need for education and support for Family Violence Services.</i> <i>Quote from a Family Violence practitioner " Given my role as a FV advisor, this information will be valuable across my work with the Orange Door and other specialist FV organisations when it comes to discussions about elder abuse and pathways for support for victim survivors."</i>

		<i>The CH Elder Abuse Prevention Project Coordinator has also been sort for advice from The Orange Door about responding to clients experiencing elder abuse.</i> <i>WRISC Family Violence have also met with the Project Coordinator to discuss elder abuse response.</i>	<i>Practice invitation list.</i> <i>Approx 30 staff attended the CHIFVC induction day.</i> <i>6 staff attended the mutual mentoring session.</i>	<i>engagement with organisations and communities</i>																						
<i>Support the Central Highlands Elder Abuse Prevention Network members to develop sustainable actions in partnership with the network through:</i> <i>•Continuation of Community of Practice Sessions. Each</i>	<i>20 partials at each Cop.</i>	<i>3 Communities of Practice have been held.</i> <i>Cop completed for 13th October 2022 with 31 people attending. Topic included recognising and responding to Elder Abuse.</i> <i>CoP completed for December 8th with 22 people attending. Topic included 16 days of activism and the City of Ballarat Ageing Well strategy.</i> <i>CoP completed for March 23rd with 21 people attending. Topic included Justice Connect Conversation Guide and Creating Positive Action in Victoria.</i> <i>There are 22 individual organisations who are members of the network. All</i>	<i>74 attendees to Communities of Practice.</i> <i>22 individual EAPN members, and 34 staff members of the EAPN.</i> <i>9 organisations taking individual actions to</i>	<i>3: Greater commitment by community leaders to prevent elder abuse in local area</i> <i>KPI 3.1: Demonstrated evidence of action by community leaders to prevent elder abuse in local areas.</i>	<i>Community of Practice:</i> <i>Survey results from the Communities of Practice indicated:</i> <i>100% of respondents said the session increased their knowledge of Elder Abuse prevention either a great deal, a lot or a moderate amount.</i> The Community of Practice increased my knowledge of Elder Abuse Prevention and/or Response. Answered: 6 Skipped: 0 <table><thead><tr><th>ANSWER CHOICES</th><th>RESPONSES</th><th></th></tr></thead><tbody><tr><td>• A great deal</td><td>66.67%</td><td>4</td></tr><tr><td>• A lot</td><td>16.67%</td><td>1</td></tr><tr><td>• A moderate amount</td><td>16.67%</td><td>1</td></tr><tr><td>• A little</td><td>0.00%</td><td>0</td></tr><tr><td>• None at all</td><td>0.00%</td><td>0</td></tr><tr><td>TOTAL</td><td></td><td>6</td></tr></tbody></table>	ANSWER CHOICES	RESPONSES		• A great deal	66.67%	4	• A lot	16.67%	1	• A moderate amount	16.67%	1	• A little	0.00%	0	• None at all	0.00%	0	TOTAL		6
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CoP to have a focus topic with follow up to embed action and raise awareness. •Work with individual network members to embed elder abuse prevention within the organisation		members regularly attend the Communities of Practice. 9 members have undertaken individual actions including: • Repones training • Distributing service brochures • Awareness raising	prevent elder abuse.		90% of respondents said they would take the information learned back and share with their organisations. Quotes from participants: “The guest speakers were so knowledgeable and experienced, and the information shared was very thought provoking.” “Easy to access, friendly, welcoming and inclusive. Good practical information” “I learnt about the prevalence of elder abuse in the community and the approaches of providing support to the seniors who are affected.”
Continue to promote the learning module developed in partnership with the Central Highlands Family Violence Committee.	10 staff complete module.	Learning module promoted at CoP’s and to Central Highlands Integrated Family Violence Committee. Question Results File ChartBar ChartWord Count ChartBox ChartMultiple ResponseQuestion Score Individual Score How do you rate this module overall? 50% 50% Very high High	7 people completed the learning module from 6 organisations.	4: Greater community and government understanding of how to prevent elder abuse KPI 4.1: Demonstrated evidence in building knowledge of situations and circumstances that:	The learning module continues to be promoted and Community of Practice attendees have expressed interest in this module regularly. The module has the ability to provide a completion certificate with management in organisations indicate is useful for training records. Survey results indicate that the staff completing the module benefitted from the learning. Question Results File ChartBar ChartWord Count ChartBox ChartMultiple ResponseQuestion Score Individual Score Please tell us why you have chosen this rating 44.4% 8.56% 8.56% 5.56% 5.56% 5.56% 5.56% 5.56% 5.56% 5.56% 5.56% No answer provided Clear and informative Good grasp of English I know elderly people from migrant and refugee backgrounds. I can make sure to check on This module gave me a great understanding of elder abuse and the ways that we can reape No issues understanding the material. It was set out well and the videos were great becaus I work in Family Violence. very informative flows well will help in role although dont see alot of elderly people relevant with local resources

				•place people at risk of elder abuse •protect people from experiencing elder abuse.	 How easy are the resources provided for you to understand? 100% Easy How do you rate the usefulness of this module to your work? 10% High 53.3% Medium 16.7% Very High Will you use what you have learned in this module in your practice? 100% Yes
In partnership with SRV, deliver training about	2-3 training sessions. 40 participants.	The following training sessions have been held.	4 training sessions delivered.	4: Greater community and government understanding of	100% of respondents said the training increased their knowledge of elder abuse.

<i>Recognising and Responding to Elder Abuse to network member and family violence services.</i> <i>Provide this training ‘in house’ to organisations upon request.</i>		• <i>CoP Training session – 31 attendees</i> • <i>Catholicare training session – 45 attendees</i> • <i>Grampians Health Service – 2 training sessions. 10 attendees each session.</i> <i>This training was delivered in partnership with Seniors Rights Victoria</i>	<i>96 people attended the training.</i>	<i>how to prevent elder abuse</i> <i>KPI 4.1: Demonstrated evidence in building knowledge of situations and circumstances that:</i> •<i>place people at risk of elder abuse</i> •<i>protect people from experiencing elder abuse.</i>	The training increased my knowledge of Elder Abuse Response. Answered: 4 Skipped: 0 <table><thead><tr><th>ANSWER CHOICES</th><th>RESPONSES</th></tr></thead><tbody><tr><td>▼ A great deal</td><td>25.00% 1</td></tr><tr><td>▼ A lot</td><td>50.00% 2</td></tr><tr><td>▼ A moderate amount</td><td>25.00% 1</td></tr><tr><td>▼ A little</td><td>0.00% 0</td></tr><tr><td>▼ None at all</td><td>0.00% 0</td></tr><tr><td>TOTAL</td><td>4</td></tr></tbody></table> <i>100% of respondents said they would take the information back and share within their organisations.</i>	ANSWER CHOICES	RESPONSES	▼ A great deal	25.00% 1	▼ A lot	50.00% 2	▼ A moderate amount	25.00% 1	▼ A little	0.00% 0	▼ None at all	0.00% 0	TOTAL	4
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TOTAL	4																		

4. Network membership

Please complete the table below.

Please insert below a list of members and their role/representative organisation	Total no. of Network members on 19 August 2023	Comment on any noteworthy changes to membership (such as highlighting new recruits or decreasing membership)
See attached.	<i>22 individual EAPN members, and 34 staff members of the EAPN</i>	

5. Disclosure guidelines

A required deliverable of the Accountabilities is for the Elder Abuse Prevention Network to establish guidelines for managing disclosures of elder abuse and family violence (that occur during Network activities). Please complete table below:

Comments (include any updates)	Evidence of Guidelines
Guidelines have been in place since 2018 and are regularly updated. https://bchc.org.au/wp-content/uploads/2020/01/central-highlands-elder-abuse-prevention-network-disclosure-guidelines-002.pdf	☐ Attachment No. ☒ Provided weblink

6. Interaction with the Integrated model of care for responding to suspected elder abuse (IMoC)

Describe in the table below the Network's interaction with the IMoC components.

IMoC Components	How has your Network interacted with the following IMoC components?
Elder Abuse Prevention and Response Liaison Officer/s <i>For example, seeking secondary consultations, asking the LO to attend EAPN activities etc</i>	Family Violence Services attend Communities of Practice and Training. The Project Coordinator liaising with services about responding to elder abuse related clients.
Counselling and mediation services (including financial counselling) <i>For example, referring to the counselling and mediation services, developing a referral process, network members attending Financial Counselling Victoria's training/webinars or involvement in campaign.</i>	Not applicable during this time

IMoC Components	How has your Network interacted with the following IMoC components?
Workforce training delivered by The Bouverie Centre / online DFFH Learning Management System <i>For example, promotion of training through EAPNs.</i>	Training is promoted to the Network members.
Any other comments	

7. Most significant project achievements

Outline the top five achievements
1. Participation in Communities of Practice
2. Public Art Work and Event
3. Engagement in response training
4. Individual actions by Network members
5. Partnership work with Seniors Rights Victoria.

8. Challenges encountered and how they were managed

Outline up to five Challenges	How were these managed or overcome?
1. Engagement with community groups was slow.	Partnered with SRV to deliver training sessions.
2.	
3.	
4.	
5.	

9. Enabling factors

Outline up to five enabling factors that supported the Network's activity and outcomes for the primary prevention of elder abuse.

Enabling factors	Outcomes
1. Commitment of network members	Participation in events and communities of practice and increased awareness of elder abuse prevention.

2. Partnership with City of Ballarat to develop the public art work.	Support with engaging young people and the site location for the public art work.
3. Partnership with Seniors Rights Victoria	Resources and support to network members, guest speakers for events and training support.
4. Skills and knowledge of staff (Project Coordinator and Arts and Wellbeing Coordinator)	Relationships with network members and community members.
5. Engagement with older people and younger people	Creation of an intergenerational public art work.

10. Key lessons learned

Outline up to five key learnings:

1. Service providers continue to require training and support with responding to elder abuse.
2. The network members have indicated that the network provides valuable learning and support about Elder Abuse Prevention.
3. Public art works and workshops are an inclusive avenue to create intergenerational connections and challenge ageism.
4.
5.

11. Case study

Please provide a short (approximately 300 words) case study to highlight a promising elder abuse primary prevention activity your Network has delivered and its initial/short term impact. Ideally this would be an example of addressing ageism and gender inequality and supporting increased respect, engagement, empowerment and inclusion of older people (boxes can be added to provide more than one case study).

Ballarat Community Health in partnership with the City of Ballarat undertook to develop an intergenerational public art work to be installed in Ballarat. The BCH Arts and Wellbeing Coordinator recruited 3 older people and 3 young people to be included in the art workshops. Over a period of 5 weeks the group developed the concepts and artistic vision for the public art work. The art work was installed by the group at the Ballarat Skate Park for June 15th World Elder Abuse Awareness Day. The outcomes of this art work were the incredible relationships built between the younger and older people, the sharing of stories and life experiences. The young people expressed that they learnt about the older people's lives, the interesting experiences they have had and the value of older people in the community. The older people indicated that this project enabled them to connect with young people, learn about their lives and experiences and appreciate this younger generation. This project directly challenged ideas about ageism and the value of older people in our community. The older people were all women, and this challenged ideas about older women and inequality in the community. Please watch the video to see interviews with artists. <https://www.youtube.com/watch?v=FD-TT4GVquM&t=1s>

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12. Developed Resources or communications

Have you developed any resources, communications and/or materials for your community to help prevent elder abuse? Please list and attach or provide weblinks.

This might include prevention videos, position statements, charters of rights, posters, policy templates, etc. Can include referral pathways for disclosures made during prevention activity.

Resources	Attachments / Links	
Video	https://www.youtube.com/watch?v=FD-TT4GVquM&t=1s	

13. Budget acquittal

Please provide a budget acquittal to the department for the entire funding period of 20 August 2022 – 19 August 2023. This can be submitted below as part of this report if possible, or alternatively may be completed and submitted to elder.abuse@dffh.vic.gov.au by 29 September 2023 to allow time for accounts to be reconciled. The acquittal can be provided below or as an attachment.

To be submitted by 29 September.

Income	\$
DFFH	\$60,000
Expenditure	\$

Additional comments	